



Important Information

- Play sessions will be 20 minutes long, operating an 'all-in, all out' system.
- Sessions are not prebookable in advance, we will be operating a socially distanced queue system with a separate entrance and exit to the play area.
- Guests 10 years old and younger must be accompanied by a responsible adult, who is permitted to play or sit inside the play area on designated seating.
- All guests 11 years and older will be required to wear a face covering whilst queuing and throughout their play session. Numbers for each session are limited to help maintain social distancing measures.
- Hand sanitiser stations have been set up and must be used prior to entry. They are also available inside the play areas for tops-up throughout the session.
- Our dedicated play team are on hand to help ensure all measures are being taken to create a fun and safe environment in which to play.
- Every two hours the play area will be cleaned, for approximately 30 minutes, to sanitise all major touch points, slides, seating and handrails.
- Buddy Bear's Kingdom is also deep cleaned overnight to maintain the highest standards of cleanliness.