

Crealy Gift Card

Terms & Conditions

- A Crealy Gift Card can be redeemed for full or part payment against Theme park entry, annual memberships, and purchases at all of the Resort's food and retail outlets
- Gift Cards will be treated as cash – lost, stolen or damaged cards cannot be replaced
- A Gift Card cannot be exchanged for cash and no change or refunds will be given
- Gift Cards will expire 24 months after the date of purchase – any remaining balances will not be refunded
- The minimum single amount to be pre-loaded load on to a Crealy Gift Card is £10
- Provided a Gift Card has not expired any remaining balances can be used against future purchases
- The balance (£) remaining on any Gift Card can be checked at any time either by:
 - Presenting the Gift Card at the main ticket office or at Guest Services.
 - The Gift Card will be scanned and receipt showing the remaining balances and expiry date will be returned to the card holder.
 - By calling our Call Centre with the Gift Card number **01395 233 200**
- Only original Gift Cards will be accepted at the Theme Park. No paper copies or digital images presented on a mobile device will be accepted under any circumstances
- Crealy Gift Cards can be purchased either over the telephone or whilst at the park
- The management reserve the right to withdraw the Crealy Gift Card service without any prior notice
- Gift Cards cannot be used online or over the telephone
- Gift cards are only accepted at the Theme Park or Theme Park entry, annual memberships and purchases at all of the Resort's food and retail outlets
- Crealy Gift Cards cannot be used against any online purchases and are only usable at Crealy Facilities