

# Crealy Gift Card

## Terms & Conditions

A Crealy Gift Card can be redeemed for full or part payment against Theme park entry, annual memberships, and purchases at all of the Resort's food and retail outlets

Gift Cards will be treated as cash – lost, stolen or damaged cards cannot be replaced

A Gift Card cannot be exchanged for cash and no change or refunds will be given

Gift Cards will expire 24 months after the date of purchase – any remaining balances will not be refunded

The minimum single amount to be pre-loaded load on to a Crealy Gift Card is £10

Provided a Gift Card has not expired any remaining balances can be used against future purchases

The balance (£) remaining on any Gift Card can be checked at any time either by:

- 1) Presenting the Gift Card at the main ticket office or at Guest Services.
- 2) The Gift Card will be scanned and receipt showing the remaining balances and expiry date will be returned to the cardholder.
- 3) By calling our Call Centre with the Gift Card number **01395 233 200**.

Only original Gift Cards will be accepted at the Theme Park. No paper copies or digital images presented on a mobile device will be accepted under any circumstances

Crealy Gift Cards can be purchased either over the telephone or whilst at the park

The management reserve the right to withdraw the Crealy Gift Card service without any prior notice

Gift Cards cannot be used online or over the telephone

Gift cards are only accepted at the Theme Park or Theme Park entry, annual memberships and purchases at all of the Resort's food and retail outlets

Crealy Gift Cards cannot be used against any online purchases and are only usable at Crealy Facilities